

Hi welcome to CHOP I'm so glad you're here!

My name is Lauren and I am the Reward and Recognition Program Lead. Here at CHOP recognition is an important part of our culture and we have a peer to peer recognition program called Bravo. This is great news since 41% of companies that use peer to peer recognition see increased positive results in customer satisfaction surveys.

You can get to Bravo from any web enabled device, even if you're not logged onto our CHOP system. Just go to [chop.edu/bravo](http://chop.edu/bravo) to login, we also have an app - find more information out about that on the recognition at CHOP page on the employee intranet.

When you get into Bravo just type a last name into the 'I'd like to recognize' tile, write a quick recognition and click send. Or you can click 'more recognition options' to select an E card, copy their manager and much more! Don't forget about the ICARE nomination, it is a great way to recognize your coworkers for exemplifying our ICARE Values. It automatically copies their manager and they have a chance to win Bravo points if they're selected as a winner. If you are on Philadelphia Campus, you might see the ICARE champions faces on the internal monitors. Make sure you recognize moments that matter through Bravo and best of luck to you in your new role at CHOP, I hope you will love it as much as I do!