Animas Upgrade Options

At this time, it is important to know that current users of Animas pumps and pump supplies will continue to receive pump support and services. Specifically, Animas will continue to provide customer service and warranty support, including providing pump supplies that are used in conjunction with the Animas® Vibe® and OneTouch Ping® insulin pumps, through a transition period. Animas will honor pump warranties.

- If you are on a pump with a warranty that expires on or after September 30, 2019, you or your pump supplier will be contacted by a member of the Medtronic transition team concerning the option to transfer to a Medtronic 630G insulin delivery system at no cost. Please note that all current pump manufactures have similar offers as well (see below).

- If your warranty expires before September 30, 2019, Animas will continue to honor your warranty until your warranty expires and you transition to a new pump. When your pump warranty is about to expire, we encourage you to explore your options (see all options below).

- If your pump is not under warranty or your pump has a warranty expiring by December 31, 2017, you may explore your options below.

A brief description for each upgrade option is listed below. Please contact the pump representative for specific questions.

If you would like to discuss these options with your healthcare team and review each pump for a hands on experience contact Beth Qualtieri at 267-426-0271 or qualtierie@email.chop.edu for a 1 hour session. Once you decide which -pump you want please contact Beth Qualtieri to schedule a pump upgrade appointment.

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<th>Medtronic</th>
<th>Omnipod</th>
<th>Tandem</th>
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<td>- If your warranty expires before 9/30/2019, you have the option to upgrade to a Medtronic pump through Medtronic’s existing pathway program.</td>
<td>- Existing in-warranty Animas customers, regardless of when their warranty ends, can transition today to the Omnipod at no costs. A free PDM and one box of pods will be provided.</td>
<td>- Eligible to patients who are in the last 2 years of their Animas warranty.</td>
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<td>- If your Animas pump is still in-warranty after 9/30/2019, Medtronic will reach out to you in May 2018 to offer a transition to the Medtronic 630G pump for no costs.</td>
<td>- Insurance needs to be verified for ongoing costs of the pods/supplies.</td>
<td>- $999 one-time payment due before pump is shipped.</td>
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